

Contents

Acknowledgments	vii
PART I: BASIC ISSUES AND APPROACHES	
1. Background and Current Trends in the Study of Interpersonal Communication	3
<i>Mark L. Knapp & John A. Daly</i>	
PART II: PERSPECTIVES ON INQUIRY	
2. Quantitative Social Science Methods of Inquiry	25
<i>Timothy R. Levine</i>	
3. Qualitative Methods in Interpersonal Communication	59
<i>Karen Tracy & Kristine (Fitch) Muñoz</i>	
4. Biological and Physiological Perspectives on Interpersonal Communication	87
<i>Kory Floyd & Tamara D. Afifi</i>	
PART III: FUNDAMENTAL UNITS	
5. Personality and Interpersonal Communication	131
<i>John A. Daly</i>	
6. Knowledge Structures and Social Interaction	169
<i>Charles R. Berger & Nicholas A. Palomares</i>	
7. Language and Interpersonal Communication	201
<i>Matthew S. McGlone & Howard Giles</i>	
8. Nonverbal Signals	239
<i>Judee K. Burgoon, Laura K. Guerrero, & Valerie Manusov</i>	
PART IV: PROCESSES AND FUNCTIONS	
9. Emotion Experience and Expression: Current Trends and Future Directions in Interpersonal Relationship Research	283
<i>Sandra Metts & Sally Planalp</i>	

10. Supportive Communication	317
<i>Erina L. MacGeorge, Bo Feng, & Brant R. Burleson</i>	
11. Social Networks and the Life of Relationships	355
<i>Malcolm R. Parks</i>	
12. Interpersonal Influence	389
<i>James Price Dillard & Leanne K. Knobloch</i>	
13. Interpersonal Conflict: Recent Trends	423
<i>Michael E. Roloff & Benjamin W. Chiles</i>	
14. Theories of Computer-Mediated Communication and Interpersonal Relations	443
<i>Joseph B. Walther</i>	
15. Interpersonal Skills	481
<i>Brian H. Spitzberg & William R. Cupach</i>	
PART V: CONTEXTS	
16. Interpersonal Communication in the Workplace	527
<i>Karen K. Myers, David R. Seibold, & Hee Sun Park</i>	
17. Intercultural Perspectives on Interpersonal Communication	563
<i>John G. Oetzel & Stella Ting-Toomey</i>	
18. Interpersonal Processes in Romantic Relationships	597
<i>Anita L. Vangelisti</i>	
19. Interpersonal Communication and Health Care	633
<i>Teresa L. Thompson, Jeffrey D. Robinson, & Dale E. Brashers</i>	
20. Interpersonal Communication in Family Relationships	679
<i>John P. Caughlin, Ascan F. Koerner, Paul Schrodt, & Mary Anne Fitzpatrick</i>	
21. Interpersonal Communication Across the Life Span	715
<i>Jon F. Nussbaum, Loretta L. Pechionni, & Kevin B. Wright</i>	
Author Index	733
Subject Index	771
About the Editors	781
About the Contributors	783